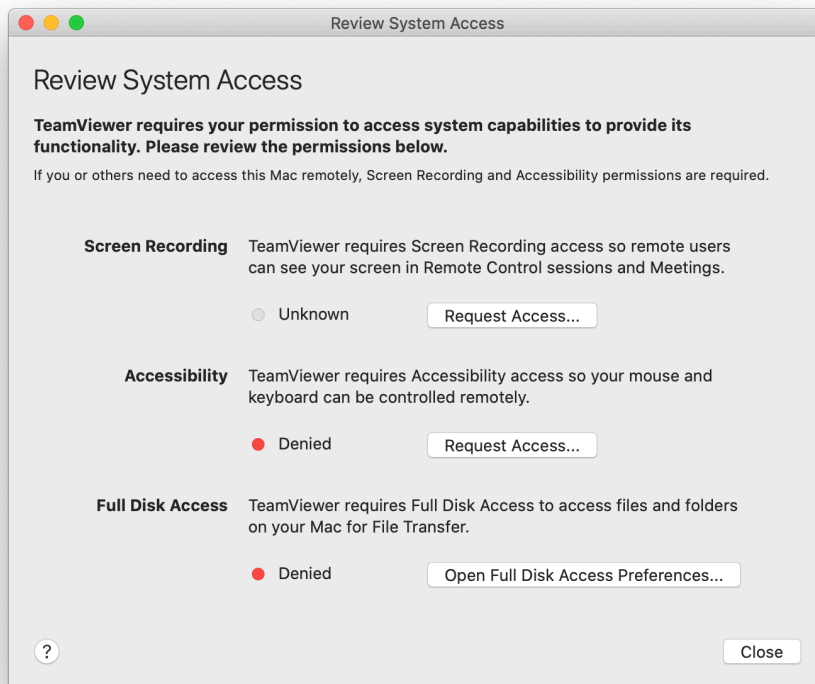


## How to Enable Remote Support on Mac

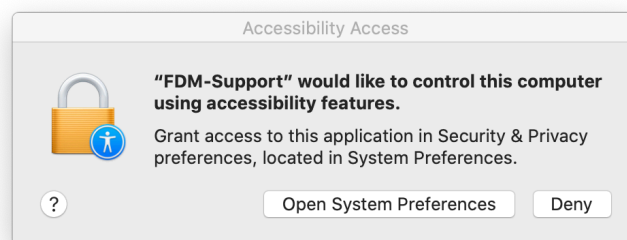
Download and open **FDM-Support**.

**Review System Access** should appear (or click **Help** and select **Check system access** in the top menubar).

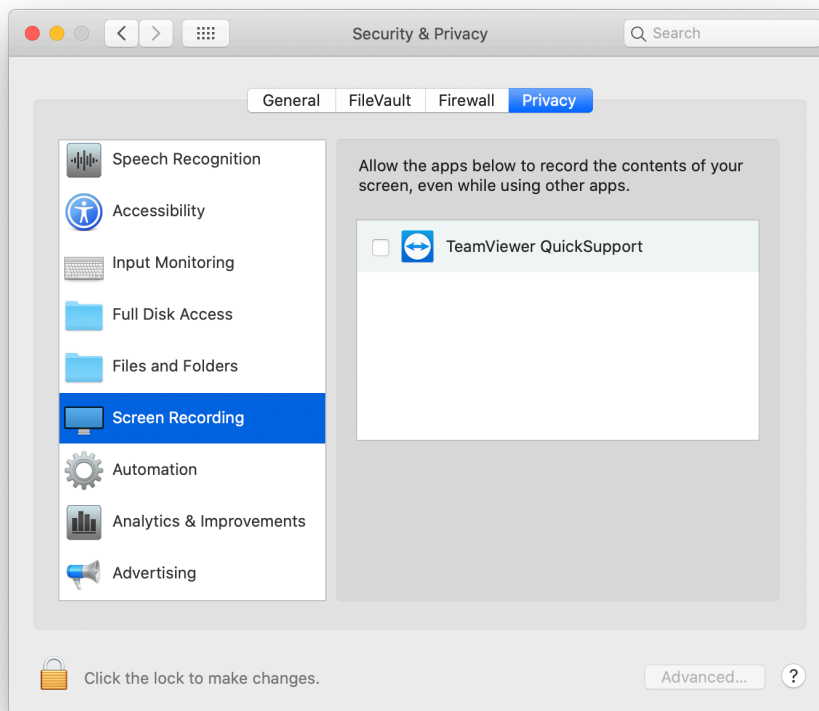
In the **Screen Recording** section, click **Request Access...**



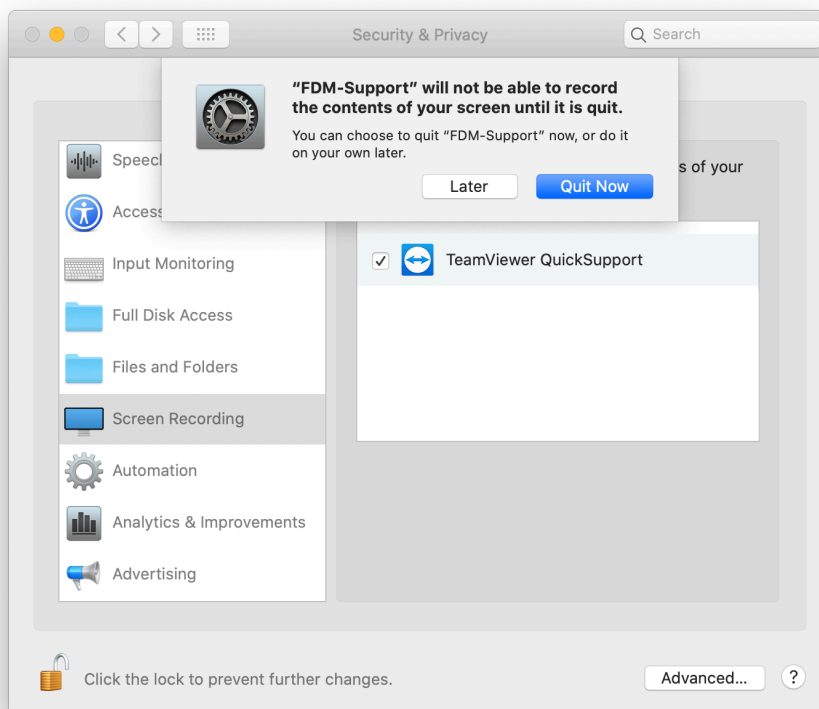
Click **Open System Preferences**.



Click the checkbox next to **TeamViewer QuickSupport**.



Click **Quit Now**.

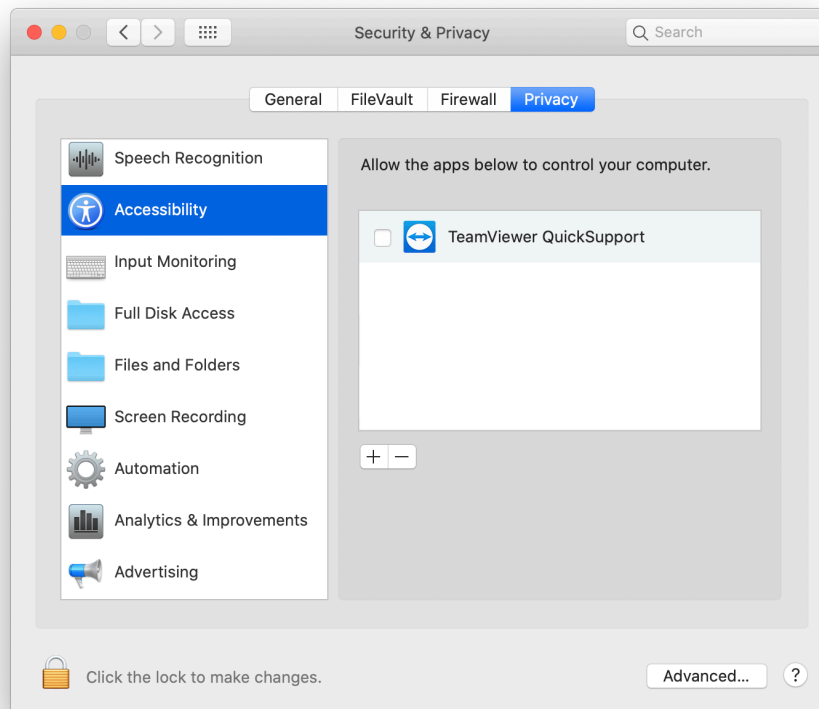


Re-open **FDM-Support**.

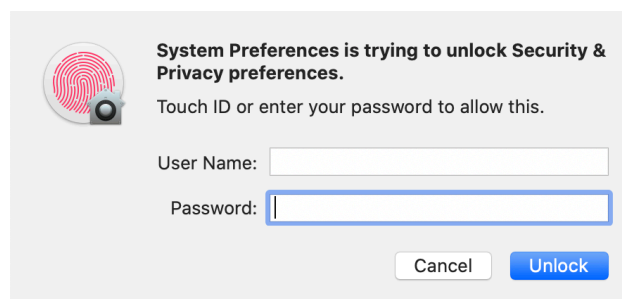
In the **Accessibility** section (see page 1), click **Request Access...**

Click **Open System Preferences**.

In the bottom left corner, **Click the lock to make changes**.



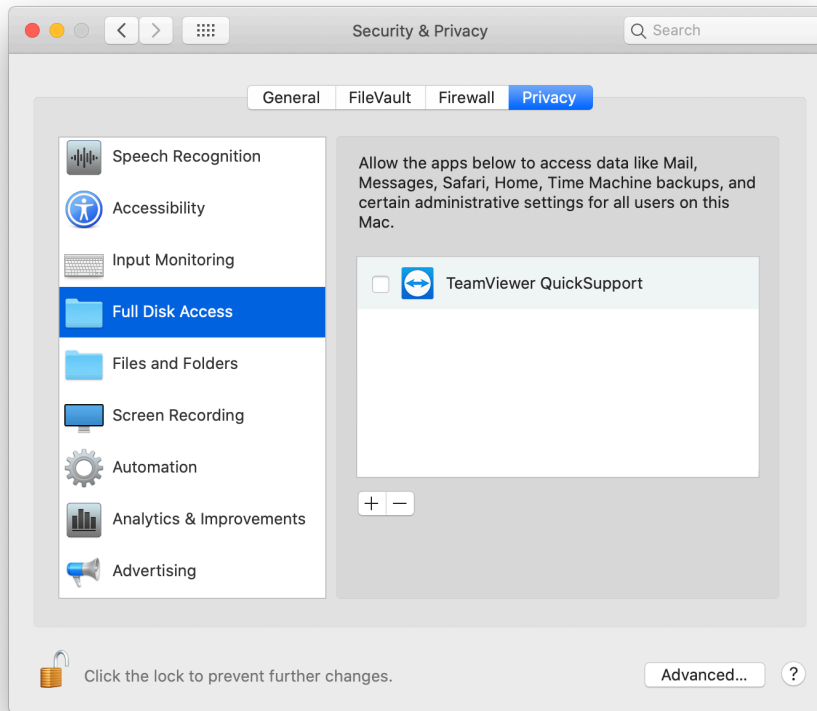
Enter your password and click **Unlock**.



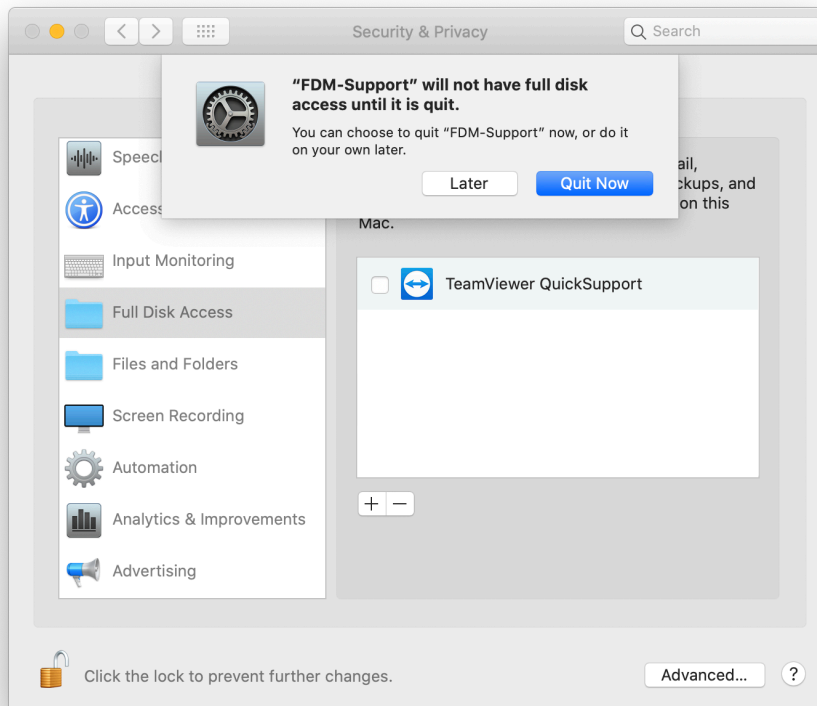
Click the checkbox next to **TeamViewer QuickSupport**.

Click **Full Disk Access** in the left column.

Click the checkbox next to **TeamViewer QuickSupport**.



Click **Quit Now**.



Close the **Security & Privacy** window.

Re-open **FDM-Support**.

**Review System Access** should show **Allowed** for each section.



Click **Close**.

The **FDM-Support** window should display **Your ID** and **Password** to connect.

